

# State telecommunications management manual

State of California  
Department of General Services

Telecommunications Division  
Sacramento, California

Category:

**Telecommunications  
Systems & Services**

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**Pay Telephone  
Services**

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## *Contracted Services*

### **PAY TELEPHONE PROGRAM**

For the past decade, a comprehensive statewide pay telephone program has existed. The TD Payphone Master Contract provides the state with cost effective payphone service while generating an income to the state. Most state agencies have signed a memorandum of agreement (MOA) that provides their agency with payphone services through this master contract.

State agencies that identify the need of a payphone for their facility should contact the Public Access Telecommunications Services (PATS) agent at their agency headquarters. Locate PATS agents within the central business office or the telecommunications management function for that agency. Contact CALNET Client Support, Payphone Program, if your agency does not have a PATS agent, a signed MOA or for any other questions about this state concession program, from ordering procedures to billing.

*See Chapter 0101.0, TD Reference Guide, for all TD contact information referenced within this chapter.*